

Nursing services



Quality care provided by quality people

For over a decade Healthcare of New Zealand Ltd has been developing its community nursing services to complement the growth of its home support and disability services.

Nationwide the company employs nursing professionals in many areas including community nursing, mental health nursing, physical and intellectual disability support, aged care residential nursing, bureau nursing, work site health assessment nursing, as well as nurses who are employed as service coordinators and in management and leadership roles.

The depth and breadth of the company's nursing capabilities means that we can support people with complex needs in their home. Support may be for acute, chronic or palliative conditions.

Our nurses are involved in:

- supervision
- education
- service coordination
- intervention.

And assignment-based case loads mean that the delivery of support is flexible.



Nursing services are available nationwide and include:

- wound care
- palliative care
- intravenous therapy
- diabetes management
- cardiopulmonary conditions management
- continence management
- seriously injured claimants' care
- ACC Social Rehabilitation Assessment Services
- Medication management and oversight
- medically fragile children
- frail aged care
- stoma therapy
- methadone programmes.

Nursing services (cont)



Benefits for clients

HCNZ uses an integrated care model of service delivery in the community supported by international evidence-based research. It is client-centred with a strong rehabilitation and wellness focus.

As a result clients receive:

- coordinated support in their own homes
- individually tailored support with participation and choice as part of the delivery
- flexibility and ease of accessing service including the time and the day
- the client's wider health needs are taken in to consideration
- advanced care is available, for example IV therapy.

Benefits for funders

- Our community model of nursing support assists District Health Boards by helping to reduce admissions and increase available beds.
- Our company has an open and transparent approach to contracting and it is possible to clearly track costs against the contract.
- We operate in a financially sustainable way which allows us to invest in innovation and workforce development.
- We have a proven track record in building services quickly and effectively, and our depth and breadth of capability provides safety, security and confidence.

- We work in partnership with providers to find solutions.
- Our technology applications allow improved workforce utilisation and sharing of expertise.

Benefits for nurses

The nursing culture within the company is nurse led and encourages innovation, flexibility and responsiveness. There is a high level of collegiality, good communication and a freedom to develop and implement new ideas. Assignment-based case loads mean that nurses' hours can be flexible to suit their needs.

The company has developed a Professional Development and Recognition Programme (PDRP) which supports each nurse's professional development, and there is a dedicated nursing education budget.

A Collective Employment Agreement (CEA) provides pay parity and parity of terms and conditions for nurses.

The organisation has a professional nursing structure with a Director of Nursing and Nurse Practitioner roles which provide opportunities for nurses to move into leadership roles. Nurses are supported in their work by robust nursing policies and clinical governance.