

Giving people confidence to live their lives



People who use our Freedom Medical Alarm service know that help and expert medical attention is never far away - and that gives them the confidence to live the life they want.

Freedom Medical Alarm is a waterproof personal alarm worn around the neck or wrist at all times, that when activated connects the user to an emergency ambulance communications centre which is monitored 24 hours a day, 7 days a week, 365 days a year.

The communications staff are trained and experienced emergency medical dispatchers and therefore able to ensure the right help is dispatched as needed. If the alarm is activated they will phone to check if help is needed. If the call goes unanswered an ambulance is dispatched immediately.

All that is needed to install the alarm is a standard phone jack and a power plug which Freedom installs free of charge.

Information such as address, medical details and how best to access the person's home are kept on the computer database and accessed as soon as a call comes in. The person can also choose to have a family member contacted should an incident occur.



The Freedom Medical Alarm difference

- Unlike some medical alarm providers all staff that work in the communication centre are trained and experienced emergency medical dispatchers.
- The Freedom Medical Alarm service is much more than just an alarm. It is part of a national community-based health and support services provider that enables the company to facilitate other health services as they are needed such as:
 - household management
 - personal care
 - nursing
 - referrals to other health professionals.

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Freedom Medical Alarm Ltd is a joint venture between Healthcare of New Zealand Ltd and Wellington Free Ambulance. It was established in 2005 and is currently available in Wellington, Christchurch and Manawatu. The service currently responds to around 1000 alarm activations a month. In the near future it will provide national coverage.

A Freedom alarm will make the call for help when no-one else can. That gives people the security of knowing they're always safe medically and personally in their own home.